

# Letter of Authorization (LOA)



## **CUSTOMER NAME** (exactly as it appears on your invoice)

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First Name

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Last Name

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Business Name

## **SERVICE ADDRESS** (on file with your current carrier)

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Address

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City

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State/Province

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Zip/Postal Code

## **PHONE NUMBERS**

You authorize to change the number(s) within the attached CSV spreadsheet from your current phone service provider to CallRail, Inc.

**Account number from losing provider:**

**Pin for numbers porting in:**

## **AUTHORIZATION**

By signing the below, I verify that I am, or represent (for a business), the above-named service customer, authorized to change the primary carrier(s) for the telephone number(s) listed, and am at least 18 years of age. The name and address I have provided is the name and address on record with my local telephone company for each telephone number listed. I authorize Twilio Inc. or its designated agent to act on my behalf and notify my current carrier(s) to change my preferred carrier(s) for the listed number(s) and service(s), to obtain any information Twilio Inc. deems necessary to make the carrier change(s), including, for example, an inventory of telephone lines billed to the telephone number(s), carrier or customer identifying information, billing addresses, and my credit history.

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Authorized Signature

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Print

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Date

For toll free numbers, please change RespOrg to TWI01.  
Please do not end service on the number for 10 days after RespOrg change.